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Iowa City, IA 52240

Crisis Line: 319.351.0140
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Business Line: 319.351.2726
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www.jccrisiscenter.org

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online!



2016 ANNUAL REPORT



The Crisis Center of Johnson County is a volunteer-driven organization that provides immediate and non-judgmental support for individuals facing emotional, food, or financial crisis.

Upcoming Events

TP the Crisis Center October

Help TP the Crisis Center by donating toilet paper throughout the month of October!

Project Holiday November-December

Just \$20 puts a holiday meal on the table for a local family. Distribution of meals is Dec. 19-22.

Homebrewed December 18

The Mill
Proceeds to benefit The Crisis Center

Euforquestra December 22

The Englert
Proceeds to benefit The Crisis Center

Connect with us

Subscribe to our monthly e-news at www.jccrisiscenter.org
Or connect with us on social media:
[Facebook.com/jccrisiscenter](https://www.facebook.com/jccrisiscenter) or
[Twitter.com/crisiscenterjcc](https://twitter.com/crisiscenterjcc)

The Crisis Center of Johnson County

2015-2016 Board of directors

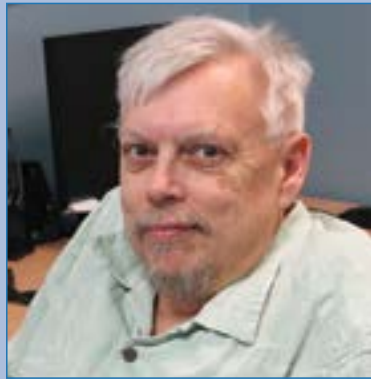
Steve Hirst, <i>Chairperson</i>	Jeremy James
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John Spitzer, <i>Treasurer</i>	June Juenger
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Briana Hoffman	Jeff Sears
Amy Hospodarsky	Kathryn Wallace

Staff

Becci Reedus <i>Executive Director</i>	Michael Lawler <i>Emergency Assistance Coordinator</i>
Judy Atkins <i>Development Associate</i>	Jessica Lien <i>Development Coordinator</i>
Sarah Benson Witry <i>Food Bank/Emergency Assistance Director</i>	Angie Meiers <i>Office Manager</i>
Jay Capron <i>Communications Coordinator</i>	Jessica Morris <i>Food Bank Coordinator</i>
Russ Duccini <i>Facilities</i>	Keri Neblett <i>Community Intervention Director</i>
Rochelle Honey-Arcement <i>Mobile Crisis Outreach Program Follow-Up Counselor</i>	Beau Pinkham <i>Crisis Intervention Program Coordinator</i>
Timothy Kelly <i>Mobile Crisis Outreach Program Coordinator</i>	Sara Sedlacek <i>Communications & Development Director</i>
	Elisabeth Wise <i>Crisis Intervention Assistant Coordinator</i>



A note from the Chair...



Dear Friends,

As board chair, I have been so proud of the work we've done over the past year. From the growth of our Mobile Crisis Outreach Program to our participation in the Johnson County Hunger Task Force, it has become apparent to me that The Crisis Center is entering a new era.

I will be entering my sixth and final year of my service on the board, but I have been a volunteer, both in the food bank and on the crisis line, for nearly 25 years. Throughout my time with The Crisis Center, I have seen growth in every program. The need in our community continues to increase and I am so proud to be involved with an organization that continuously adjusts to meet that need.

I am also proud of the staff and volunteers who assist this organization in meeting

that need. The staff and volunteers who deliver the programs are some of the most dedicated and passionate of any around. Donors of time, talent, and treasure, are the heart of this organization, and we have accomplished great things together.

Your financial support has allowed staff the freedom to explore new ways to reach those in need. It has allowed programs to grow and adapt to the ever-changing face of crisis in our community. Mission Circle, our sustaining donor program, ensures a significant amount of money can be counted on each and every month. That security is critical during a time when nothing is certain but uncertainty. Your gift gives us the peace of mind that we are able to answer the call and support families in our community during their darkest days.

For that, we are eternally grateful, and I am honored to have spent the past year watching as your investment has helped countless individuals in our community.

Thank you,

Steve Hirst

Board Chair, 2015-16

A note from the Director...



Dear Friends,

This has been an exciting year at The Crisis Center, and the next year promises new challenges and opportunities for growth.

We are going mobile.

Through the implementation of mobile and school pantries, as well as a mobile counseling unit, we are preparing to address the needs in our community on a broader scale.

It's been more than two years since the first Hunger Forum, and we've been making steady gains in the fight against hunger. The Johnson County Board of Supervisors approved a \$30,000 proposal for a mobile pantry, a service designed to provide hunger relief to underserved areas. Current funding will allow us to make three monthly trips in a refrigerated van to food deserts where need is high, but clients face barriers to accessing the resources of the food bank.

Additionally, funding from the Johnson County Board of Supervisors is allowing us to open a school pantry at Tate High School, yet another way to meet the great need in the community and increase access to our

services.

Through multiple grant opportunities, we've added two full-time staff to our Mobile Crisis Outreach Program, which means they are meeting clients in areas where crisis is occurring, whether that be home, hospitals, or places of business. We have had an incredible response, and it is clear that there is tremendous need for this type of service in our community. Call volume has increased exponentially since the program's inception in 2015, and we expect to see continued growth. Balancing call volume with much-needed and valuable follow-ups will be a challenge, but it's incredibly important because it allows us to make client connections that build their support network.

With all of these great changes underway, one thing remains certain. Without you, we couldn't even begin to think about expanding our services. It would be a struggle. You grant us the time and resources to focus on service enhancement, and that is truly an amazing gift. Crisis Center supporters answer the call every day and benefit the community. Thank you so much for investing in The Crisis Center! We couldn't accomplish half of what we do without you.

Sincerely,

Becci Reedus

Executive Director



Jane Persons and her children pose in front of the Roy J. Carver Medical School at the University of Iowa, where Jane is now earning her Ph.D.

Photo by Carly Matthew

"We never would have gotten here without The Crisis Center..."

As a single mother of two, earning a PhD and starting medical school hasn't been easy. Jane Persons is thankful to have had the support of The Crisis Center Food Bank when she needed it most.

For the past few years, the burden of student loans, car payments, and housing costs made it nearly impossible to make ends meet. Going through a divorce and losing support from her husband only made things harder. **"If we also had to afford food, it would have been impossible to get by,"** says Jane.

Jane planned on earning money after earning a Bachelor's degree, but, faced with few options, had to take a job where it was a struggle to even pay the bills. She had a difficult and important decision: to pursue an advanced degree and create a better life for her kids or continue to try to make ends meet in a low-paying career with limited options for advancement.

She chose to go back to school.

Pressure mounted as Jane tried to bal-

ance going to school and working overnight to make ends meet. Housing and other bills left only \$30 in her account for food at the end of the month. Though Jane applied for additional resources, she preferred to use The Crisis Center Food Bank because it allowed her to shop for food without the stigma and stress associated with other types of services.

Today, Jane is taking on her next great challenge: medical school. And while she once used the food bank weekly, she is now financially stable. Her experience and skills have helped her get a job that meets her family's needs and pays the bills.

"We never would have gotten where we are today if we hadn't had the food bank to rely on," Jane says.

Thank you to all the donors and volunteers who make the food bank such a positive option for the many clients in transition facing difficult circumstances every day.

Serving all
of Johnson
County,
Iowa

No other local organization offers food assistance, emergency financial assistance, and crisis intervention services to all 11 Johnson County communities and the rural areas in between. This is the number of individuals and households we assist in each Johnson County community.

Iowa City
Individuals provided
with food - 9,767

Emergency assists -
1,064

Coralville
Individuals provided
with food - 1,631

Emergency assists -
209

North Liberty
Individuals provided
with food - 518

Emergency assists - 122

Surrounding
communities
Individuals provided
with food - 561

Emergency assists - 37

Time, talent, and treasure: A family affair

When Len and Jo Roberts began volunteering at The Crisis Center in 1999, they wanted to help make a positive impact on the community. They had no idea what an incredible impact the experience would have on them.

The newly retired couple had just moved back to Johnson County and didn't have to search long for an organization to get involved with.

"We picked The Crisis Center because that's where my dad volunteered," Len said. "After we were here for a while, though, we began to really see the need."

Len and Jo spend their time helping people in The Crisis Center Food Bank.

"It's something we really enjoy doing. There are just so many positive rewards," said Len. "The people, both the clients and the other volunteers, mean a lot to us. The clients have become almost friends. We recognize about half of them and always go out to greet them."

Len and Jo are more than just volunteers, though. As they've watched The Crisis Center grow over the years, so has their passion for the organization. Not long after they began giving their time to the food bank, they began to also make significant financial gifts to the organization as members of the Mission Circle, The Crisis Center's sustaining, monthly giving club. As need has increased, so has their gift.

"We know our gift is being utilized



Len and Jo Roberts in The Crisis Center Food Bank during a recent volunteer shift.

effectively," Len said. "We believe giving is important and when we give to The Crisis Center, we can see what these resources are being used for."

Len and Jo say they trust The Crisis Center staff to use their gift for programming and have watched as programs have changed to accommodate more clients, as well as empower them. They've observed the organization's strategies change and the consideration of clients grow within those strategies. They feel confident that their gift is

being used to help the people they've grown to care about over the years.

And they've continued to make their support of The Crisis Center a family tradition, started so many years ago by Len's own father.

"We have four grown children who are all supportive of The Crisis Center," said Len. "We supported them through college and we've always believed it's important for them to see our support of the community. Now, they are supportive, as well."

**Interested in joining our monthly giving program?
Call Jess today and ask about becoming a member of our Mission Circle!
319-351-2726 ext. 105 or jessica.lien@jccrisiscenter.org**

Become a Mission Circle member today!

One of the best ways to support The Crisis Center is by joining [The Mission Circle](#) - a group of dedicated donors who give through an automatic transaction each month.

The Mission Circle is a win for everyone: You get to support the community without paperwork, checks, or envelopes. And you give The Crisis Center and our clients some stability through the ups and downs of the annual giving cycle.

To learn more or sign up, visit www.jccrisiscenter.org or call Crisis Center Development Coordinator Jessica Lien, 319.351.2726, ext. 105.

\$25/month
supplies five families with
food for the year

\$50/month
purchases 2,500 pounds of
food for local families

\$110/month
helps 12 local families keep
their heat on

Thanks to our FY2016 Mission Circle members

Visit us online to see a full list of those who gave over the last year: jccrisiscenter.org

Steven and Mary Adamek	Rudolph and Gloria Galask	William and Lisa Krotz	Pamela Passmore
Joseph and Tara Adducci	Elizabeth Haas	David Krug	Patricia Peyton
Steven S. Anderson	Hetty Hall	Alan and Jan Leff	Sandy and Jodeane Pickup
Judy Atkins	Connie Harris	Kevin Berbaum and Julia Lenel	Chris and Carol Piker
Jeff and Judi Barta	Ruth Hesselstine	Laura M. Lovell	Kathy Rath
Nancy J. Bell	Matthew and Margaret Hill	Frank Mitros and Monica	Becci Reedus
Jacqueline F. Blank	Maureen Hill	Maloney-Mitros	Leonard and Jo Roberts
Jesse and Emily Bockelman	Steve and Kristin Hirst	Corey Creekmur and Teresa	Chad Ruback and Beth Ritter
Linda Bolton	Ferris Hoover and Linda Streb	Mangum	Ruback
John P. Brandon	Hoover	Paul and Linzee McCray	Joyce E. Sanderson
Jeremy and Mary Brett	Nathan and Linda Hopkins	Larry and Angie Meiers	Joseph Schebler
Nancy Cantor	Kenneth and Janis Hubel	Audrey Moeller	Nancy Sereduck
Josephine Catalano	Tao Huynh	Twyla Morlan	Matt Visek
Terrance and Janet Croco	Dan and Jill Irvin	Dania A. Mosbeck	Bruce and Dedi Walker
Iris DeMent	Mary Jane Island	Jenni Moy	Robert and Jerry Weir
Adam Dowell	Jeremy D James	Patricia Mulcahy	William and Susan Whittaker
Frank and Meenakshi Durham	Lois James	Eugene Buck and Elizabeth	Dennis and Veronica Wieland
Darrell and Joy Eyman	Judith M. Jensen	Oakes	Marianne Wilkening
Joan Falconer	Bobby Jett	Verna L. Olson	Matt and Sarah Witry
Patrick Doser and Kristie	Dau-Shen and Chi-Yu Ju	Lynda Ostedgaard	Deborah Yarrow
Fortmann-Doser	June Juenger	Karen Parrott	

Saving lives through statewide partnership

Emily just turned 18 years old.

She credits the Youth Suicide Prevention Program (now operated through The Crisis Center of Johnson County and Foundation 2) for being able to celebrate.

Three years ago Emily attempted to take her life in the bathroom of her high school. She was in a relationship with a boy who embarrassed her in front of the school and she felt that she had nowhere to turn. The bullying became too much for her to bear and she felt that she no longer wanted to live.

A security guard at the school found Emily and helped her to get to a safe place. She met with her school counselor and Emily's mother, Brooke, was disappointed to learn that it would be at least six weeks

before she could get an appointment with a psychiatrist. Brooke heard about the Youth Suicide Prevention Program, a program of the Iowa Department of Public Health, through a colleague at work and she asked Emily to reach out to a crisis counselor.

Emily was scared and she wanted her mom to call for her. She overcame her fear and reached out within a few days of her suicide attempt. She found a caring crisis counselor to share her feelings with on the other end of the phone line. As she opened up and talked to the counselor, she began to heal.

People suffering from depression or mental illness are often longing for someone to just listen, and the Crisis Intervention Program provides this outlet with a team of car-

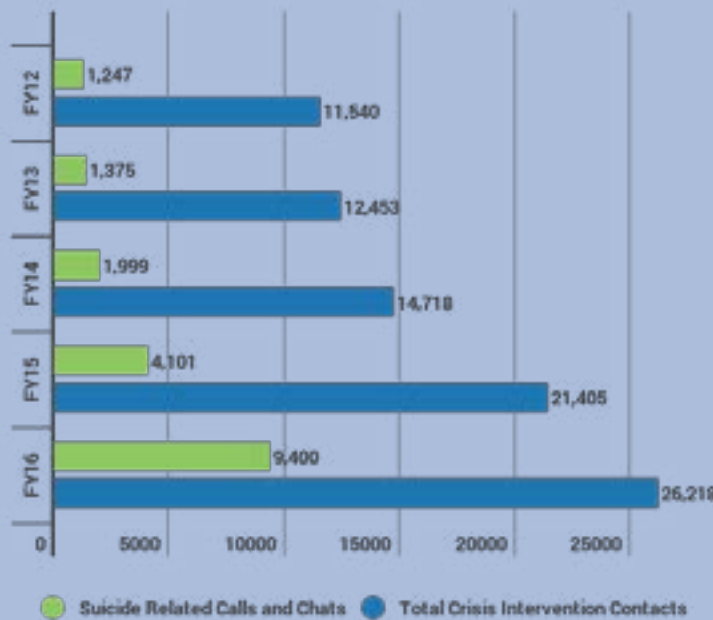
ing counselors and staff.

Emily began to put her life back together and she is doing much better today. She has become an advocate for suicide prevention activities and she is a dedicated supporter of the Youth Suicide Prevention Program.

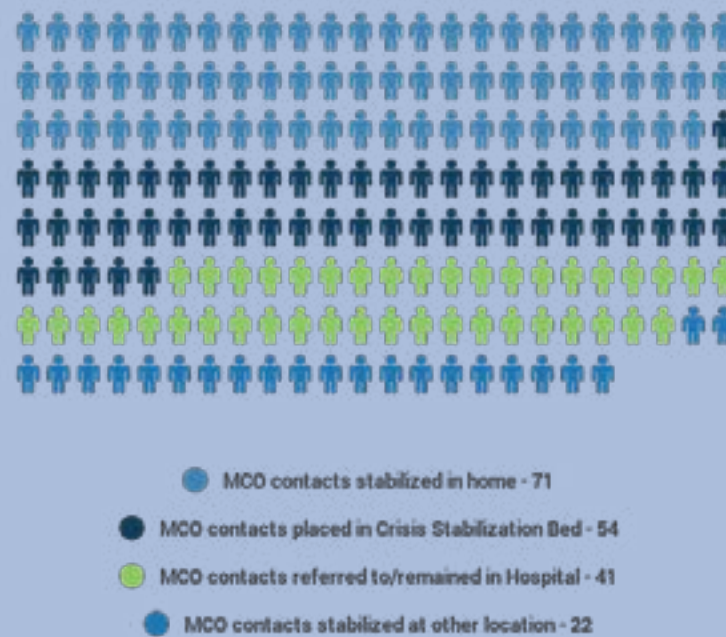
The trained volunteer crisis counselors at the Youth Suicide Prevention Program became a lifeline for Emily.

Your support of The Crisis Center of Johnson County helps to pay for crisis counselor training and supports the general operating expenses of the 24-hour Crisis Line/chat/text. Thank you for supporting The Crisis Center of Johnson County.

Crisis Intervention Program contacts FY12-FY16



Mobile Crisis Outreach Program dispositions FY16



Celebrating the growth of a community-wide initiative

Despite humble beginnings, Ron Hall learned the importance of doing his part and helping others. Now, as Executive Chef at Mercy Hospital, he works to raise awareness of childhood hunger through The Crisis Center's Thanksgiving in July initiative.



Ron's grandparents grew up during the Depression. They had a four-room house his grandfather built with used lumber for a family of nine people. One winter in 1947, it caught on fire and burned down. With donations from the community, his family bought a railroad boxcar for \$200 and put it on the same foundation.

"I grew up in that house along with my brother and sister. There were 12 of us living there at one time; 3 generations. We didn't dwell on the lack of material goods," Ron recalls. "My family was as rich in generosity and kindness as they were poor in worldly goods. It gives insight into what is really important. I learned some valuable lessons growing up."

Shortly after starting at Mercy Hospital, Ron became a member of the American Culinary Federation (ACF), a national chef's organization with hundreds of chapters throughout the US. One program of the ACF promotes childhood nutrition and hunger awareness. Chefs are encouraged to do their part to act as a force for positive change in their communities.

Ron started with presentations for local kindergarten and 1st graders, and a meal at the fire station. Then he hosted a

non-perishable food drive at Mercy benefitting The Crisis Center Food Bank, collecting several large boxes of food.

"When I delivered the food, I learned The Crisis Center distributed more than that in a single week," Ron says. "I decided a donation from several organizations at the same time was a better answer."

With the support of Mercy Iowa City and Jeff Braverman, President and owner of Hawkeye Foodservice Inc., they planned the first city-wide food drive in 1999.

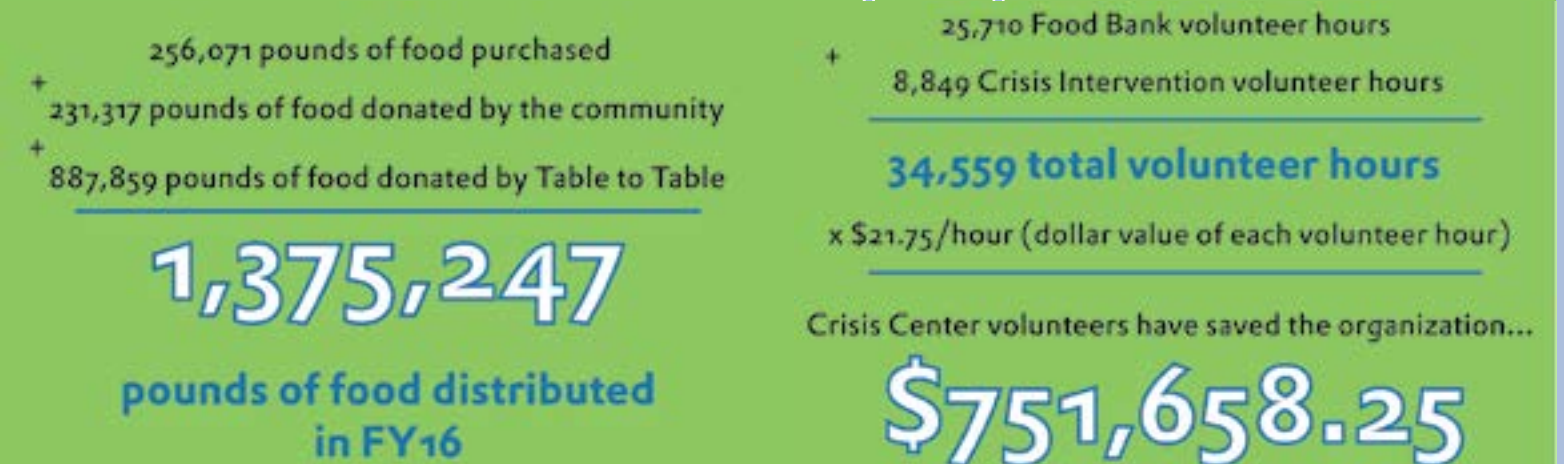
For the next few years Ron continued the annual food drive, meeting with volunteers, organizations, and civic-minded individuals in other communities and asking them to join the effort. The initiative, later named "Thanksgiving in July", has grown considerably through his promotion and advocacy. Ron's effort has expanded reach to other communities: Coralville, North Liberty, Fairfield, Muscatine, Tiffin/Clear Creek Amana, and the Quad Cities. All of the food and funds raised stay in those communities and provide much-needed support in the summer months when food donations are down and need is up.

2016 marks an unprecedented success for Thanksgiving in July in Iowa City, raising 38,076 pounds of food donations and \$31,177.42 in financial donations.

Ron was a force propelling the initiative forward, building year after year on success and meaningfully engaging other organizations and individuals in the community.

When it comes to thinking about getting involved, "Most people have a passion or a cause they care deeply about," Ron says. Ron is a testament to what happens when those passions align with philanthropy and the amazing things that can happen as a result.

How does the community impact our work?



An average family visiting the Food Bank...



has 1 or more working adults in the household



visits twice per month



has 3 family members, including at least one child



18,640

Number of Johnson County residents who experience food insecurity



89%

Number of Food Bank clients who live below the poverty line



6.3%

Number of Food Bank clients who report no source of income at all



81%

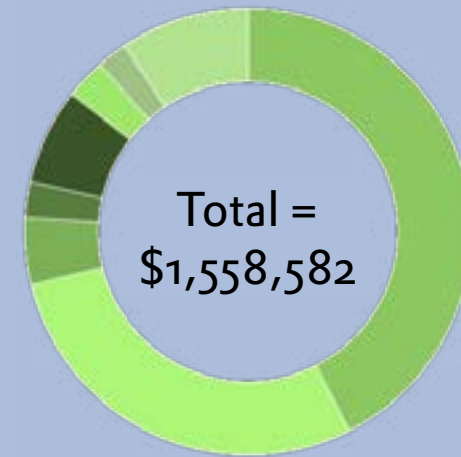
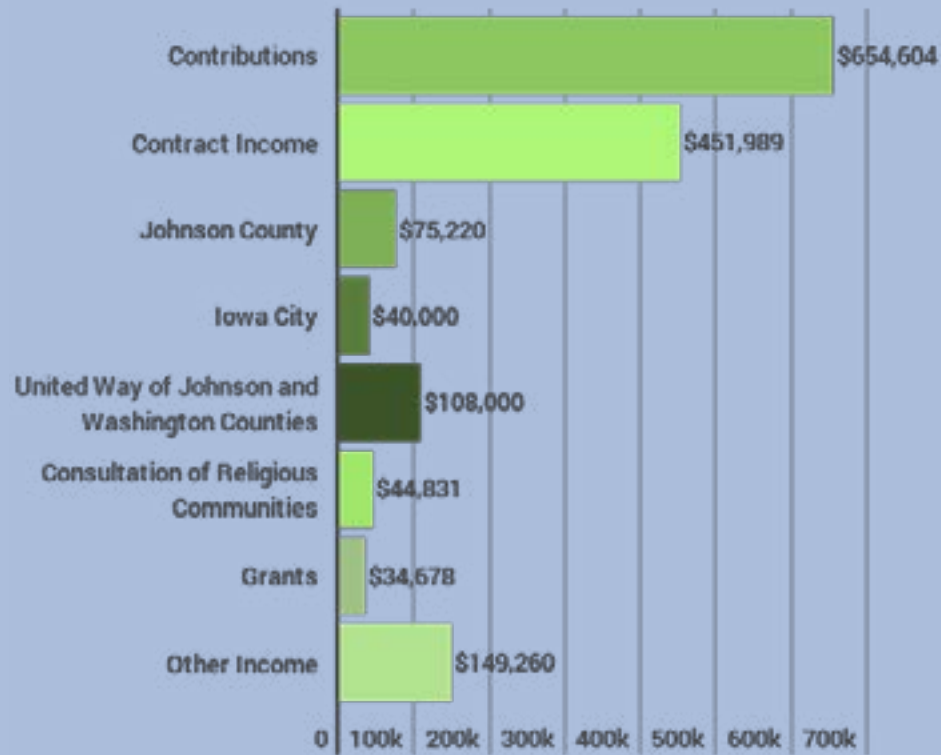
Number of Food Bank clients who spend half or more of their income on housing

3 of 5 Food Bank clients report that half or all of their food needs are met by the pantry

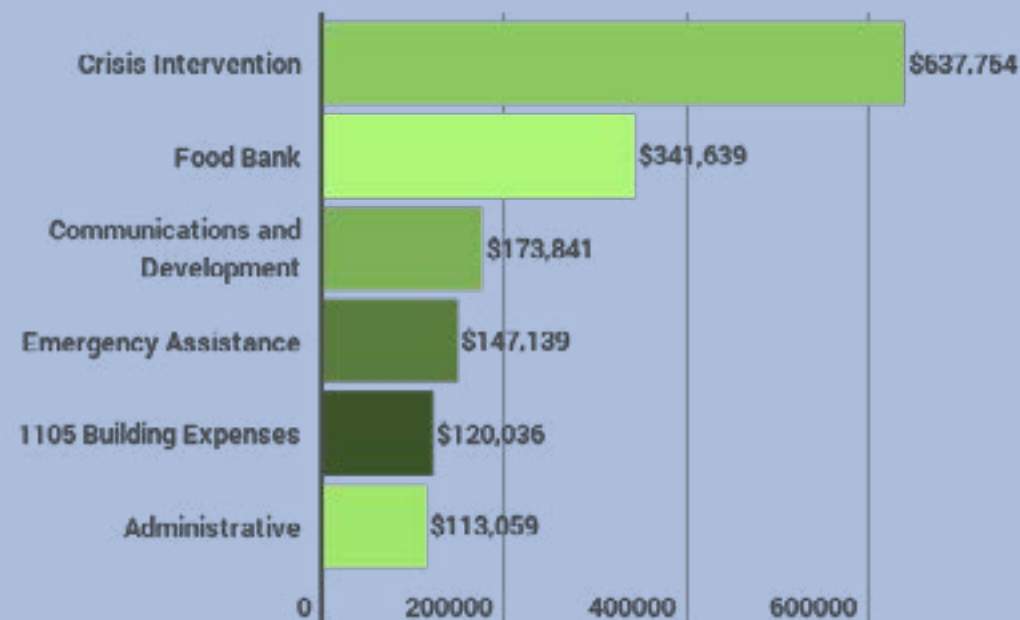
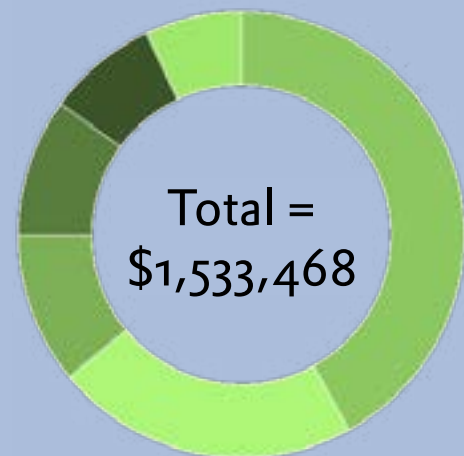


● report that half or all of their food needs are met by the pantries

Revenue



Expenses



What do you know about the Emergency Assistance Program?



\$104,262

Funds distributed through the Emergency Assistance Program



920

Households assisted with housing and utility costs



97%

Emergency Assistance clients who maintained housing between financial assists

Our Donors

We are pleased to acknowledge the following donors for their generosity and support of The Crisis Center of Johnson County. The Mission Circle listing reflects donors who make a monthly gift to The Crisis Center. This listing represents donors who made gifts to support our programs during fiscal year 2016 (July 1, 2015-June 30, 2016) of \$500 or more.

We greatly appreciate each gift given in support of The Crisis Center of Johnson County, and we have made every effort to ensure the accuracy of this listing. Please notify Jessica Lien, Development Coordinator, of any inaccuracies or omissions by contacting her at 319-351-2726 ext. 105 or jessica.lien@jccrisiscenter.org. We regret any errors.

Organizations

\$20,000+

St. Mary's Church

\$10,000-\$19,999

Community Foundation of Johnson County

Johnson County Social Services

\$5,000-\$9,999

Congregational United Church of Christ
Church World Service, Inc.

Hills Bank & Trust

Our Redeemer Lutheran Church

St. Andrew Presbyterian Church

University of Iowa Community Credit Union

\$2,500-\$4,999

Cost Cutters

Discerning Eye, Inc

First Presbyterian Church

First United Methodist Church

Lucky's Market

MidWestOne Bank

New Pioneer Cooperative Society

Scheels

St. Patrick's Catholic Church

\$1,000-\$2,499

1st & Main Hospitality LLC

Adamantine Spine Moving

Apex Construction

Causecast Foundation

Cookie Dokie

FilmScene

Gazette Foundation

Gloria Dei Lutheran Church

Innovative Software Engineering

Iowa City Federation of Labor

Iowa City High School Activity Fund

Iowa City Noon Kiwanis Club

Iowa City Noon Rotary Club

Iowa's Best Dam Triathlon

James Investment Group

Knebel Windows, Inc.

Marsh & McLennan Companies

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Pagliai's Pizza

People For People, Inc.

Raymond James Charitable Endowment Fund

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Solon Community School District

St. Thomas More Church

Thesus Funding, LLC

Total Health Chiropractic

Toyota Scion of Iowa City

Unitarian Universalist Society of Iowa City

United Natural Foods Inc.

Wells Fargo Foundation

\$500-\$999

AFSCME Local 183 Labor Union

Beeler Farms Partnership

Blank & McCune, The Real Estate Company

Christ the King Lutheran Church

Earl May Nursery & Garden Center

Fern Investments

Iowa Medical & Classification Center

Knights of Columbus Council 14385

Mercy Iowa City

MidAmerica Securities Management Co.

Phelan Tucker Mullen Walker Tucker &

Gelman LLP

Southgate Development

St. Mark's United Methodist Church

Tallgrass Business Resources

The Benevity Community Impact Fund

TRUiST

United Way of East Central Iowa

University of Iowa

University of Iowa College of Nursing

Veridian Credit Union

Zion Lutheran Church

Z'Mariks Noodle Cafe

Individuals

\$10,000+

Cliff and Margaret Haley

Bobby Jett

Bill and Cher Panther

\$5,000-\$9,999

Dale and Kay Prediger

Leonard and Jo Roberts

\$2,500-\$4,999

Virginia H Hirst

Lois James

Belinda Lantz Marner

Joseph and Patricia McGee

James Olson

Aaron Bossler and Jeff Sears

Jeremy and Ann Showers

John and Jean Spitzer

Peter and Kathryn Wallace

\$1,000-\$2,499

Ned and Ann Allen

Loretta Angerer

Jill Armstrong

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Neil and Joyce Trott

Gertrude Ann Wade

Thomas and Marianella Waldschmidt

Dennis and Veronica Wieland

Zwerling Sprince Family Foundation

\$500-\$999

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David Walz and Molly Abraham

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Mike and Rose Dunham

Shari Ellis

Eric and Jennifer Endahl

Darrell and Joy Eyman

Linda Fink

Robert and Laurie Forbes

Jeffery and Lynette Ford

Dieter and Natoshia Friton

Kent and Gretchen Fuller

Rudolph and Gloria Galask

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Rep. David Loeb sack

Keith and Hazel Long

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Mitros

Corey Creekmur and Teresa Mangum

Allyn Mark

Thomas and Debra Markus

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Philip and Julia Mears

Michelle Mengeling

Edith Merryman

Arden and Patricia Miller

Robert and JoAnn Miller

Kim and Elizabeth Moore

Alan and Kristin Nagel

Ansuya Nassen

Vince and Pam Nelson

Verne Nelson

Margaret Nims

Arthur and Virginia Nowak

Eric and Kim Nuxoll

Thomas and Marguerite Oetting

Alan and Joni Opheim

Lynda Ostedgaard

Nitin Pagedar

Armond and Polly Pagliai

Michelle Payne

Philip and Barbara Peterson

Bryce and Rosemary Plapp

Monte and Debra Proctor

Jerry and Suzanne Protheroe

Joe and Sherry Pugh

Judy Hoard and Beth Ringgenberg

Susan Rogers

Ed and Lisa Romano

Marilyn Rose

Chad Ruback and Beth Ritter Ruback

Mary Russell

Katherine Ryerson

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